

Remote Banking Options

Experience #PeopleFirst Near and Far

We're happy to see and serve you today. As situations regarding COVID-19 continue to evolve, we know some may prefer banking options that do not require direct interaction. We want to remind you of the alternative banking options available to you.



Online Banking

For Individuals

HOW TO ENROLL

- 1 Go to bankwithchoice.com/enroll.
- 2 Enter your information and create a username and password.
- 3 If all information matches, you'll have access to your accounts immediately. If you are unable to get logged in or enrolled, call our help team at 888.894.1357.

FEATURES

- Access detailed account information.
- Set up alerts to help you stay on top of your spending and balances.
- View statements and checks.
- Transfer funds or make loan payments.
- Stop payments.

For Businesses

HOW TO ENROLL

- 1 If you are a business client looking to set up Online Banking, please contact our Cash Management Operations Team at 763.210.7775 or cmteam@bankwithchoice.com.

FEATURES

- Access detailed account information.
- View statements and checks.
- Transfer funds or make loan payments.
- Stop payments.



Mobile App

For Individuals

HOW TO ACTIVATE

- 1 Download the App—go to your device's App Store and search **Choice Financial Mobile**.
- 2 Once downloaded, open the App and log in using the same user ID and password you use for Online Banking.
- 3 The first time you log in from a new device, you will be prompted with a series of security questions to confirm your identity.

FEATURES

- Deposit checks.
- Check your balance and search transactions.
- Transfer money.
- Pay Bills.
- Find Choice locations & ATMs.
- Manage your debit card with Card Controls.

For Businesses

HOW TO ACTIVATE

- 1 Download the App—go to your device's App Store and search **Choice Financial Business**.
- 2 Once downloaded, open the App and log in using the same user ID and password you use for Online Banking.

FEATURES

- Deposit checks.
- Check your balance and search transactions.
- Transfer money.
- Pay Bills.
- Find Choice locations & ATMs.

Continued...



Mobile Check Deposit

For Individuals

HOW TO DEPOSIT

- 1 Open the **Choice Financial Mobile** app.
- 2 Click the blue "+" button on the bottom of your screen and select **Deposit**.
- 3 Place your check on a flat surface and select **Continue**.
- 4 Follow the steps prompted on your screen then select **Continue** and **Approve**.

For Businesses

HOW TO DEPOSIT

- 1 Open the **Choice Financial Business** app.
- 2 Click the blue "+" button on the bottom of your screen and select **Deposit**.
- 3 Place your check on a flat surface and select **Continue**.
- 4 Follow the steps prompted on your screen then select **Continue** and **Approve**.

UPDATE

- We will waive fees on all deposits made through **Choice Financial Business** app through April 14, 2020.



Night Depository

WHERE CAN I FIND THE NEAREST NIGHT DEPOSITORY

- 1 Go to bankwithchoice.com/covid-19/ and click the **Drive-Thru and Night Deposit** link or call your nearest Choice Bank location.

UPDATE

- We will be collecting deposits from our night deposit boxes multiple times throughout regular business hours.



ATM's

UPDATE

- We will waive or refund all ATM fees for customers who elect to use ATM's as an alternative cash source, through April 14, 2020.
- You can also access a list of more than 32,000 MoneyPass® ATM locations, nationwide that always offer fee-free ATM transactions for Choice Bank customers, at bankwithchoice.com/contact/atm.

Help Team for Individuals

888.894.1357
help@bankwithchoice.com
 Live Help 8:00 AM – 6:00 PM (CST) Monday – Friday

Help Team for Businesses

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cmteam@bankwithchoice.com
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bankwithchoice.com/covid-19/ #PeopleFirst